

**Xerox® Global  
Document Services  
Capture and Content Services  
Digitization**



**xerox™**

# Xerox Global Document Services Overview

Healthcare | Retail | Government | Insurance | Banking | Manufacturing | Education | Legal

**An Integrated and Process Centric Approach to advance your Digital Transformation**



Evaluation &  
Monitoring



Optimize &  
Automate

**Optimize Print  
and Workplace**



Multichannel  
Capture



Extraction &  
Verification

**Capture & Transform  
Information**



Process  
Automation



Workflow &  
Business Rules

**Automate Workflows &  
Process Data**



Storage and  
Secure Access



Content  
Management

**Store & Manage  
Content**



Composition &  
Responsive  
Design



Customer  
Communication  
Management

**Create, Personalize &  
Communicate**

## Our Services

### Managed Print Services

- Print management for hybrid work locations
- Cloud/Mobile Print and Document Workflow
- Benchmark security solutions
- Advanced analytics

### Capture and Content Services

- Digitization and indexing
- Digital Mailroom
- Content Management
- Workflow Automation

### Customer Engagement Services

- Creative Design
- On-site, near-site, and off-site print production
- Marketing campaigns on demand
- Multichannel & Personalized Communication

## Our Technology



Xerox® ConnectKey®  
Printing & Scanning



Multi-Vendor  
Fleet



Enterprise  
Augmented Reality



Workflow Automation  
Apps & Connectors

Xerox® DocuShare®

Capture and BPM/  
ECM software



Robotic Process  
Automation



Xerox® Production  
Devices

FreeFlow®

Production  
Workflow Software



Cross-Media Publishing &  
Personalized Com Software

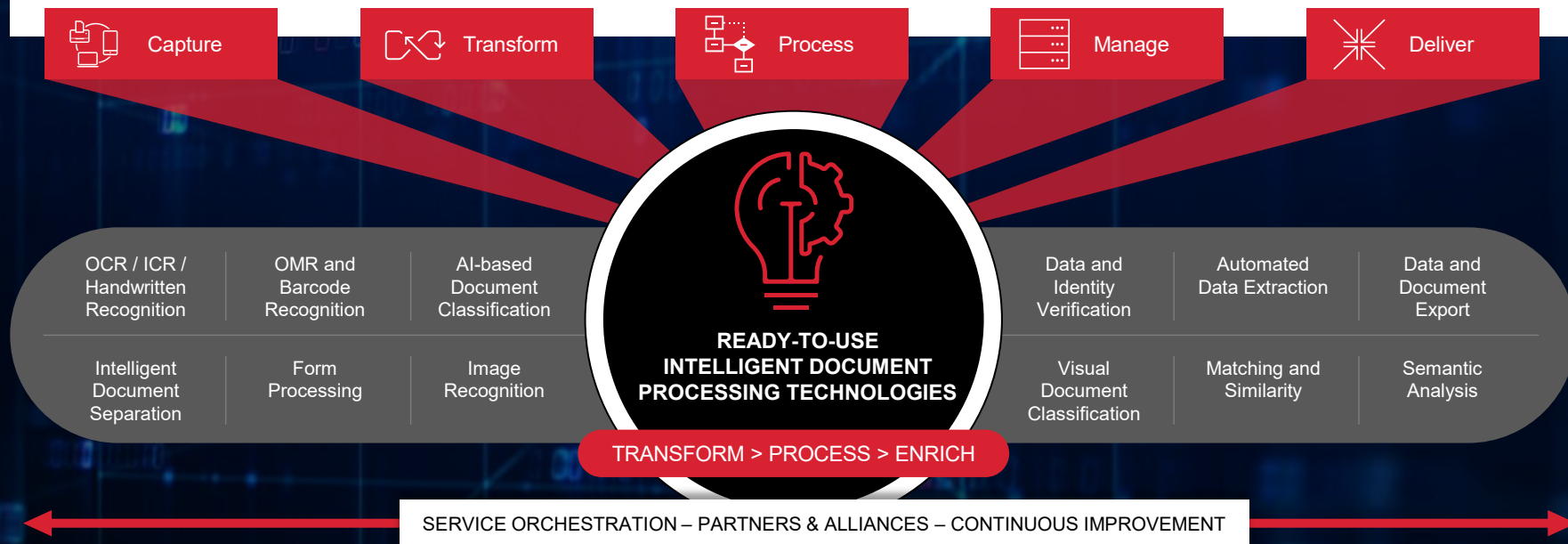


Financing – Consulting – Secure Cloud Hosting – Analytics – Global Service Delivery – Sustainability



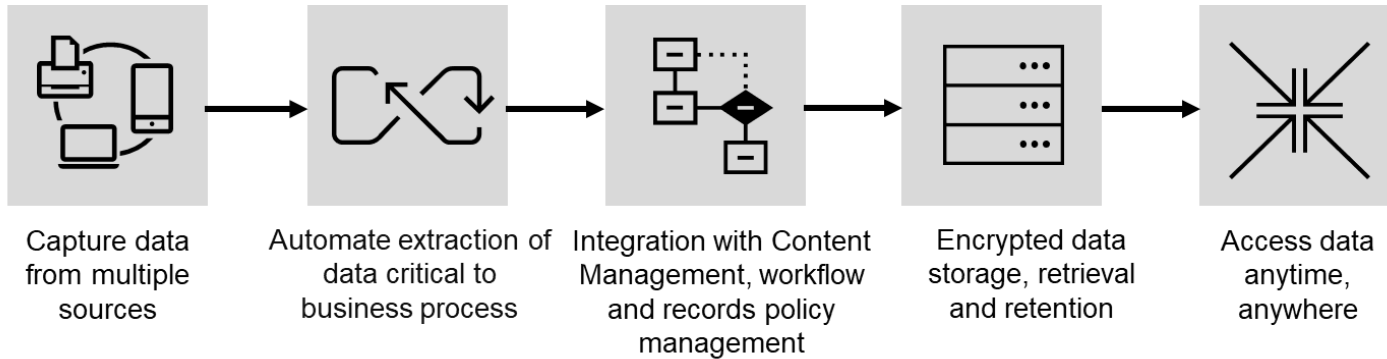
# Next-generation Services to Extract Data and Business Value from Your Documents

## XEROX CAPTURE & CONTENT SERVICES



# Xerox® Capture & Content Services

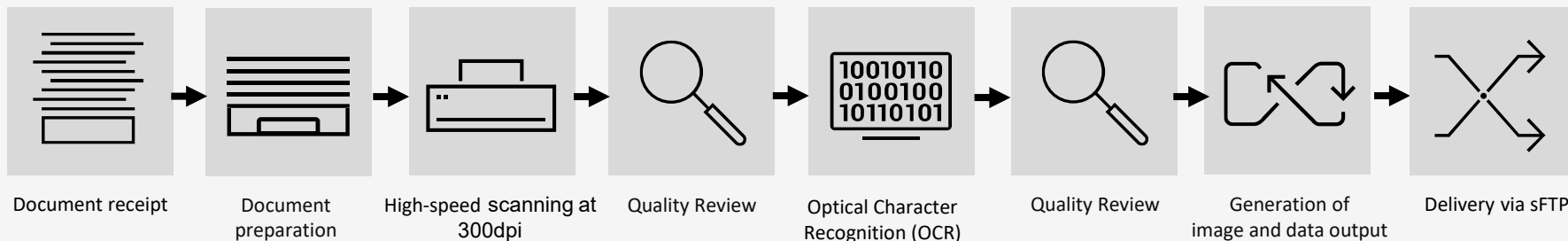
## Improved Responsiveness and Agility



- ✓ **Automation of manual processes** lower costs, saves time, with fewer errors, more secure
- ✓ **Easier access to data enables an** empowered and more responsive organization
- ✓ **Integrated repository of critical data** enables more informed and proactive business decisions

# Records Digitization Process Overview

## Workflow Process

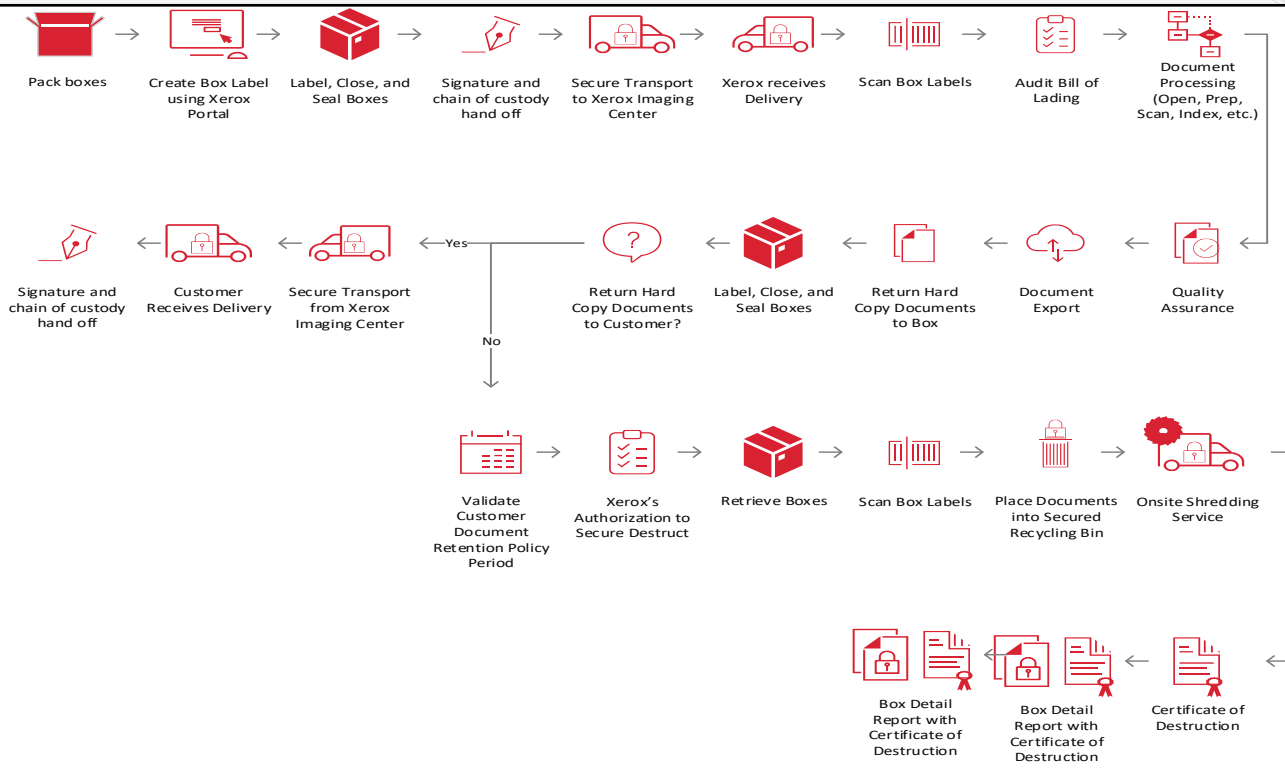


### End-to-End Control & Reconciliation | Performance Management | OCR Technology

- Production to commence after implementation and testing period
- Xerox provides project management through ramp-up (including testing) and document conversion
- Conversion estimated to require X # of months to complete (depending on scope)

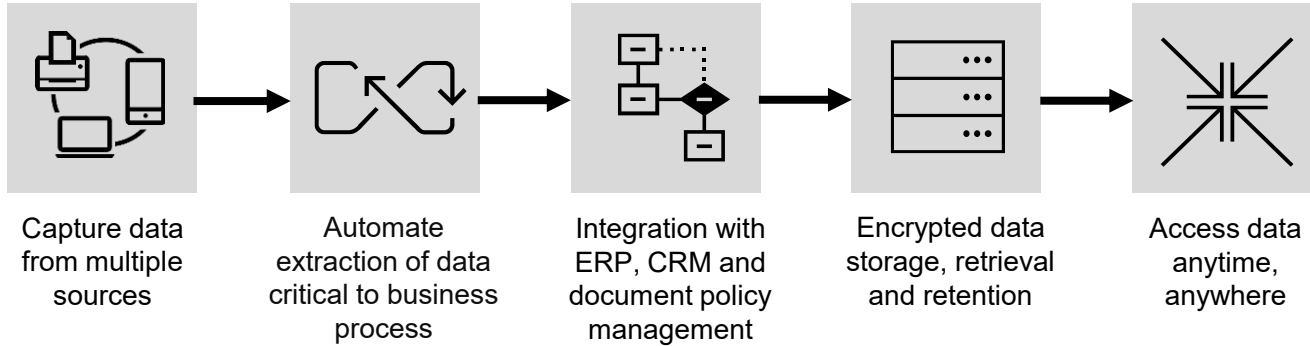
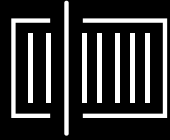
# Xerox Chain of Custody Process

End-to-end  
chain of custody  
process ensures  
integrity and  
control



# Xerox® Capture & Content Services

## Improved Responsiveness and Agility



- Automation of manual processes.
- Easier access to information.
- Store files in an integrated repository.


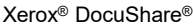

### Proven Results: Digital Onboarding Solution

**Global Retail Bank**

“Onboarding time at the branches decreased **from 40 minutes to 10 minutes**, and the banks’ maintenance process for its documentation was reduced **from 10 minutes to only 1.**”

**BBVA**

### Enabled by:

-  Workflow Automation Apps & Connectors
-  Capture and BPM/ECM Software
-  Robotic Process Automation



[Play Animation](#)

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